



My IIC: Troubleshooting your account

If you are having trouble resetting your password or have not received a link to do, then please follow these simple steps:

1. First, please attempt to try this at least 3 times. It may help if you switch to a different browser, such as Chrome.
2. Please check your spam folders. If you use Gmail, the link may have gone into your promotional or social folder.
3. If you are attempting to sign up via a work email address, you could ask to see if there may be a block via your IT department.
4. If these options are still not working, then please contact the IIC office at iic@iiconservation.org